

LEAN BUSINESS EXCELLENCE - Malta 2011

THE PICTURE - THE NEED

In the entire industrial/business world there are considerable attempts to embrace lean practices as a strategy for survival and excellence.

What happens in Malta in this regard? Not much - and definitely not enough. In spite of many private organisations having tried over the years to adopt the Lean philosophy (or part of it), the overall industrial/business environment has not yet made significant steps to change culture and mentality.

- There are episodes of deployment of lean practices in the Maltese private industry
- Generally, they are confined (or limited to) an enterprise's "sector" (for instance: the operations area in manufacturing)
- Generally, most lean initiatives are top-driven (and even top-imposed)
- Many lean initiatives are originated at individual or group level in an enterprise's cluster - with or without top management blessing/support
- To our knowledge, there is no significant example in Malta of an entire organisation undergoing company-wide the lean road
- The tendency by top management to "delegate" some lean initiative to high-level functional managers (with lack of continued drive/support) is most diffused
- Most generally, "lean" is simply seen as a technique (or a number of techniques, disciplines, tools)
- Most often, "lean" is seen by top management as a cost-cutting tool
- Most generally, there is little association (especially at enterprise's top/high level) between lean practices and the need for a solid cultural shift in the lean direction
- The net conclusion is that many lean initiatives fail - those that do not fail are however: rather limited in the area of deployment - often top-imposed (with little involvement of subordinates who should make them operational) - not accompanied by a general cultural change

The picture described above is not brilliant. The most critical point, quite certainly, is the lack of cultural change that must necessarily be associated with any lean attempt.

OUR OFFER

From the above, comes the need for a solid training program addressed to:

- Stress the vital necessity to deploy - organisation-wide - lean practices in the private and public sector
- Launch the basis for an industry-wide cultural change in the lean direction
- Illustrate comprehensively all lean disciplines that can and should be applied in every corner of a private or public organisation

Since we strongly believe in Lean as a philosophy that can change individuals, groups, teams, organisations, businesses, and an entire Country for the better, we offer a number of Lean Training Modules all falling under a program we have called **LEAN BUSINESS EXCELLENCE Malta 2011**. The program includes modules industry/sector-specific as well as cross-sectorial. Several modules are well suited also to the Public Sector. The program caters for personnel at all levels: from top-management to frontline personnel.

The first module is specifically engineered for top managers/directors of private and public organisations: this is what we consider the "big-bang" of our 2011 program, because without continual top management drive and support any lean initiative may actually fail.

We trust you will appreciate the enormous efforts behind this initiative and support it in full.

Carlo Scodanibbio and Joseph Micallef

- advanced executive education -

MALTA 2011 LEAN BUSINESS EXCELLENCE

First time in Malta

Dr. Carlo Scodanibbio
and
Ing. Joseph Micallef

jointly present:

"a modular and most comprehensive training program on lean management principles for the industry within the Maltese islands and neighbouring countries"

For personnel at all levels and from all sectors
within Private and Public Organisations

Malta: June – November 2011

with thanks to:


MaltaEnterprise
for their support

A Suite Of Training Courses Developed And Presented By:

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<http://www.scodanibbio.com/malta2011/>

LEAN BUSINESS EXCELLENCE - Malta 2011

CALENDAR OF EVENTS

Training Module: title, broad topics, duration, target audience	Date (2011)
Event 01 - Launching Conference: Lean Management Principles (1-day) For <u>Top Managers/Directors of Private (all Sectors) and Public Organisations.</u>	21 June
Event 02: The Lean Enterprise (Lean Management operationally) (3-day) For <u>High-Level Operational Managers of Private (all Sectors) and Public Organisations.</u>	4-6-8 July
Event 03: Total Productive Maintenance and Lean Plant/Assets Management (3-day) For <u>High- and Middle-level managers (Operations - Maintenance - Plant Management - Plant Engineering - QA - etc.) in the Manufacturing Industry and Continuous Process Industry</u>	11-13-15 July
Event 04: Lean Project & Construction Management (3-day) For <u>Senior & Middle-Level Managers (Operations Managers, Project Managers, Contract Managers, Proposal Managers, Project Planners and Controllers, Site Managers, etc.) from the Construction and Project-driven industry (turn-key, industrial installations, EM contracts, etc.), as well as professional Project Managers, Architects, Engineers and Senior Project Personnel from the Public Works sector and Municipalities.</u>	18-20-22 July
Event 05: Lean Kaizen (Continuous/Systematic Performance Improvement in the Lean Direction) (2-day) For <u>High-Level Operational Managers of Private (all Sectors) and Public Organisations.</u>	26-28 July
Event 06: Lean Management: operational principles for the Service and Hospitality industry (2-day) For <u>High- and Middle-Level Managers of Private and Public Organisations providing general and hospitality services (all Service Establishments - all Service Providers - Hospitality Industry Operators - etc., including services such as: health, telephony, insurance, financial, tourism, tour operator, car-hire, hoteliers, airport, catering, airline, shipping & forwarding, export/import, retailing, etc.).</u>	5-7 September
Event 07: Total Quality Management for the Lean Enterprise (3-day) For <u>High and Middle Level Managers of Private (all Sectors) and Public Organisations.</u>	31 October 2-4 November
Event 08: Lean Production Planning and Value Chain Management (3-day) For <u>Middle- and Frontline-level personnel (Operations - Production Planning - IT - Procurement - Logistics - Materials Management - etc.) in the Manufacturing Industry (both: "make-to-stock" and "make-to-order").</u>	10-12-14 October
Event 09: Lean Manufacturing for SMEs (3-day) For <u>High-, Middle- and Frontline-level personnel (Operations - Production Planning - QA - Maintenance - Procurement - Logistics - Materials Management - etc.) in the Manufacturing Industry</u>	17-19-21 October
Event 10: Lean Planning and Lean Project Management for the Manufacturing Industry (2-day) For <u>Senior & Middle-Level Managers (Operations, QA, Plant, Engineering, R&D, Product Development, etc.) from the Manufacturing Industry.</u>	3-5 October

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CALENDAR OF EVENTS

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Event 11: Total Productive and Autonomous Maintenance for Plant/Machine Operators (1-day) For <u>Frontline Maintenance/Operations Personnel (Plant & Machine Operators, Maintenance/Service Technicians/Fitters) as well as Supervisors and Foremen in the Manufacturing Industry and Continuous Process Industry</u>	3 November
Event 12: Lean Planning and Lean Project Management for the Service Industry (2-day) For <u>Senior & Middle-Level Managers (Operations, QA, Plant, IT, R&D, New Service Development, etc.) from the Service Industry.</u>	4-6 October
Event 13: Operational Lean Kaizen: the tools and techniques (4 Saturdays) For <u>Middle-Level and Frontline Managers of Private (all Sectors) and Public Organisations.</u>	22-29 October 5-12 November
Event 14: Achieving Quick Change-Over (1-day) For <u>Frontline Set-up, Maintenance and Operations Personnel (Set-up Technicians, Plant & Machine Operators, Maintenance/Service Technicians/Fitters) as well as Supervisors, Foremen and Middle Level Managers (Production, Maintenance, Tool Shop, QA, etc.) in the Manufacturing Industry</u>	28 October
Event 15: Lean Customer Care: operational principles for Frontline Personnel in the Service and Hospitality industry (1-day) For <u>Frontline Personnel & Supervisors of Private and Public Organisations providing general and hospitality services (all Service Establishments - all Service Providers - Hospitality Industry Operators - etc., including services such as: health, telephony, insurance, financial, tourism, tour operator, car-hire, hoteliers, airport, catering, airline, shipping & forwarding, export/import, retailing, etc.).</u>	7 October
Event 16: Total Employee Involvement & Lean Human Resources Management (2-day) For <u>High and Middle Level Managers of Private (all Sectors) and Public Organisations.</u>	24-26 October
Event 17: Creative Thinking: the "ultimate" Lean Resource (3-day) For <u>High and Middle Level Managers of Private (all Sectors) and Public Organisations.</u>	7-9-11 November

enquiries, courses' brochures, registration, expression of interest

For administrative and technical enquiries please contact directly the workshop Leaders:
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For more details about each of the programme's modules (expression of interest – course brochure – registration form – online registration, etc.) please visit

<http://www.scodanibbio.com/malta2011/>